

ENTER THE WORLD OF GERMAN INDEX ENGINEERING



Solactive AG is a FinTech company operating globally and growing at a fast pace, headquartered in Frankfurt. Since 2007, we develop tailor-made and multi-asset class index solutions for ETFs and other index-linked investment products for the leading global investment banks and asset managers as our clients. Speed, flexibility and highest quality are at the core of our services.

WORKING STUDENT (M/F) INTERNAL IT SUPPORT

When we talk about IT infrastructure and the latest soft- and hardware you are in your element? You are passionate about IT and enjoy supporting your colleagues with your knowledge? Then you're a really good fit for our IT team, where you can help us build up and run our growing internal IT infrastructure.

YOUR TASKS

1st & 2nd level support for our staff regarding all kinds of office IT issues • Assistance in the configuration and maintenance of all hard- and software components • Support of the IT team in enhancing existing IT processes or introducing new technologies • Communication with IT vendors • Administration of user access rights regarding different applications and services • Training of users in new IT solutions • Monitoring of performance indicators • Depending on your capabilities and interest: supporting server and network administration, writing scripts to automate processes, assistance in internal and external projects

YOUR PROFILE

Enrolled student, e.g. in the field of Computer Science or Business Informatics • Practical experience in the area of 1st level support/user helpdesk • Very good knowledge of Microsoft Windows and/or Linux as well as office IT • Good understanding of Microsoft Active Directory and/or programming skills (Python, Bash, Perl) are a plus • High level of troubleshooting and analytical skills • Ability to work independently and with a hands-on approach • Good communication skills and team spirit

OUR OFFER

Be part of the Solactive family, a motivated team with an international setting • Get to know the dynamics of an established, successful FinTech company • Experience a modern start-up culture with a flat hierarchy • Seize the opportunity to develop personally, take over responsibility and maintain direct customer contact from day one • Receive numerous benefits (fitness studio, awesome staff parties, dart-contests in our social room, soccer evenings on the big screen, after-work chill-out with barbecue among others)

YOUR APPLICATION

Interested? Don't miss your chance and send your application including your CV, relevant references, and earliest starting date to jobs@solactive.com. Your contact person is Eva Engelhardt (+49 69 719 160-242). We are looking forward to hearing from you!

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